



*U.S. Consumer Product Safety Commission – Fast Track Recall with Health Canada*

**Recall Date:** December 12, 2018

**Recall Number:** 19-047

## **White-Rodgers Recalls Thermostats Due to Fire Hazard**

### **Recall Summary**

**Name of Product:** Emerson Branded Sensi WiFi thermostats

**Hazard:** Contact between the thermostat wires and household line voltage can damage the thermostat, posing a fire hazard.

**Remedy:** Repair, Replace

Consumers should immediately check their Sensi thermostat to determine if “Emerson” is printed on the front with a date code from 1416 to 1536 on the back. Contact the firm to determine if the unit is included in the recall and for instructions on repair and/or replacement.

### **Consumer Contact:**

White-Rodgers toll-free at 888-847-8742 from 7 a.m. to 6 p.m. CT Monday through Friday or online at [www.white-rodgers.com](http://www.white-rodgers.com) and click on “Emerson Branded Sensi Recall” at the lower left corner of the homepage for more information.

### **Recall Details**

**Units:** About 135,000 (in addition, about 15,000 were sold in Canada)

### **Description:**

This recall involves Emerson branded SensiWiFi thermostats with “Emerson” printed on the front and a date code from 1416 to 1536 on the back. The date code represents the manufacture date from the 16<sup>th</sup> week of 2014 through the 36<sup>th</sup> week of 2015. The thermostats are white with an LCD screen. There are three buttons below the thermostat screen. Up and down arrow and Menu buttons are located to the right of the screen. Recalled thermostats have model numbers 1F86U-42WF or UP500W. A product label containing model number and date code information is located on the back of the thermostat.

**Incidents/Injuries:** The firm has received eight reports of burn damage to the thermostat, involving minor property damage. No injuries have been reported.

**Sold At:** Johnstone, Home Depot and Golden State FC stores and Heating ventilation and air conditioning (HVAC) equipment distributors nationwide from April 2014 through December 2016 for between about \$90 and \$150.

**Importer:** White-Rodgers, of St. Louis, Mo., a division of Emerson Electric Co.

**Manufactured in:** China

**In Conjunction With:** Canada

Health Canada's press release is available at: <https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2018/68580r-eng.php>

### **Photos**



**Photo 1:** Emerson Branded Sensi WiFi Thermostat



**Photo 2:** Date code on back of the unit



**Photo 3:** The date code is between 1416 and 1536



**Photo 4:** Emerson Branded Sensi WiFi thermostat packaging



**Photo 5:** Emerson Branded Sensi WiFi thermostat packaging



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

#### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

#### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:  
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime  
Call to get product safety and other agency information and to [report unsafe products](#).

**Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800